

## Maintenance Pro Edition

### CMMS software for maintenance management companies

The WorkOasis™ web-based work flow management software is now available to contractors and 3<sup>rd</sup> party maintenance management companies. Designed to help maintenance managers communicate more effectively with their subcontractors and automate the work order process, WorkOasis™ provides its' users web-based tools for: certifying subcontractors; entering work orders; managing the service delivery process; measuring customer satisfaction; electronic invoicing and measuring subcontractor performance.



### Automated Work Order – Process Flow

1. Subcontractor Selection & Certification – Mgt. Company
2. Web-based Work Order Entry – Client
3. Review and Dispatch – Management Company
4. Receipt and ETA – Assigned Sub-Contractor
5. Work Order Completion – Sub-Contractor
6. Work Order Approval and Satisfaction – Client
7. Invoice Preparation – Sub-Contractor
8. Invoice Approval and Consolidation – Mgt. Company
9. Invoice Payment – Client

### Pricing – Free to qualifying management companies

Contractors pay \$75 per year to be registered with WorkOasis™

### System Specifications:

#### Technology Platform:

- Centrally hosted - ASP
- Access by browser
- Private branded to your company

#### Contractor Mgt. Capabilities

- Geographic coverage: 1150 cities
- 70 service categories
- Use your own contractors
- Centralized pricing database

#### Contractor Certification

- 20 pt. certification standard
- Proof of insurance & licenses
- Compliance with Federal laws
- Automated document tracking

#### Maintenance Planning and Scheduling

- Asset management & tracking
- Preventive maintenance
- Maintenance scheduling
- Warranty administration

#### Work Order Management

- Intelligent workflow
- Detailed work order history
  - ETA
  - MTTR
  - Customer Satisfaction
  - Transaction cost
- Totally paperless process

#### Accounting and Payment

- Sarbanes Oxley compliant
- Electronic invoicing
- 74% lower transaction costs

#### Measurement and Reporting

- Real time reporting
- Improved operational visibility

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