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WorkOasis™ Introduces Enterprise Manager Version 11.0

Atlanta — WorkOasis has introduced a new “Software as A Service” (SaaS) application that provides a single software platform for managing facility maintenance, IT help desk, network support, marketing, risk management and human resource needs for enterprise customers. Corporations that manage large portfolios of property can now utilize a single system for any web-based workflow business process, allowing them to simplify operations and reduce costs.

What makes WorkOasis' Enterprise Manager unique is the ability to configure unique workflows by corporate support area / department, service category and work order type; enabling customers to standardize on one easy to configure, deploy and use software platform. Service applications include: service tickets, work orders, product orders, contract management, scheduling, projects, asset and document management. Utilizing the WorkOasis Enterprise Manager a customer can then manage a number of business processes including electronic work request entry, approval routing for quotes and invoices, service fulfillment, service level agreement (SLA's) management, alerts and escalations, and electronic invoicing.

Concurrent with this new product introduction, WorkOasis also has selected Colocube as its cloud computing hosting provider. Colocube provides a secure and highly scalable technology infrastructure that is both state-of-the-art and SAS 70 type 2 compliant.

“The development of Enterprise Manager is a result of working collaboratively with our customers to help them simplify and reduce the cost of running their businesses,” says Bob Dickhaus, founder and president of WorkOasis. “We are thankful for the insights and help in developing these world-class applications.”

For more information, visit www.workoasis.com.

SOURCE: WorkOasis